submitted by the mobile service providers of Uttar Pradesh (West) service area, no major deterioration in the quality of service of mobile operators is notified by TRAI. However, congestion in mobile network of Bharat Sanchar Nigam Limited (BSNL) has been observed in Uttaranchal due to limitation in its capacity. Also, the mobile service has been affected on some occasions especially in Rishikesh-Badrinath Highway on failure of Optical Fibre Cable (OFC) media due to widening of the roads.

(c) BSNL is making all efforts to keep the interruptions to a minimum by restoring the media breakdown promptly. Also BSNL is expanding the mobile network capacity in Uttaranchal by about 2 lakhs lines progressively during the current financial year to ensure good QoS and to meet the overwhelming demand.

Nominal rates for incoming telephone services

1916. SHRI SANJAY RAUT : Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether Government are aware that some mobile service providers are issuing incoming telephone services at the nominal rates of Rs.100/- to the customers;

(b) if so, whether MTNL and BSNL are also considering to provide only incoming telephonic facility at a monthly rental of Rs.100/- in the country;

(c) if so, by when this facility would be accorded; and

(d) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) Some Mobile service providers are offering telephone services at the rate of Rs.100/ per month.

(b) to (d) Mahanagar Telephone Nigam Limited (MTNL) is offering cellular mobile telephone service with a tariff of Rs.100/- in its Budget plan with facility for both incoming and outgoing calls. The outgoing calls are charged as per the tariff plan subscribed by the customers and no charges are levied for the incoming calls.

Bharat Sanchar Nigam Limited (BSNL) has no proposal to provided this

facility at present. Since, the tariffs for access services are under forbearance except for rural fixed line tariffs, the service providers decide their own tariffs based on market perceptions.

Data Protection Law

1917. SHRI KRIPAL PARMAR:
SHRI BALAVANT *ALIAS* BAL APTE:

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether a Data Protection Law is being finalised;

(b) if so, the details thereof; and

(c) by when it is likely to be implemented?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD): (a) No, Sir.

(b) and (c) Do not arise.

Faulty phone bills in Bilaspur

†1918. SHRIMATI KAMLA MANHAR: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that despite repeated complaints by consumers regarding faulty bills sent by WLL in rural areas of Bilaspur, Chhattisgarh problems of consumers remain unsolved;

(b) if so, the efforts made by Government to solve the problems of consumers;

(c) whether Government are considering to organize telephone camps at every quarter to solve the problems of the consumers; and

(d) if so, by when this procedure is going to start and the details thereof?

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†Original notice of the question was received in Hindi.